

SonicWALL Customer Advantage Program

Secure Upgrade Plus and Customer Loyalty Bundle – Terms and Conditions

The following terms and conditions apply to the SonicWALL Customer Advantage Program

Secure Upgrade Plus

To qualify for Secure Upgrade Plus, the participant must be the legal Owner of the Eligible SonicWALL Product or Eligible Competitive Product listed below. In order to purchase the corresponding SonicWALL Replacement Product, the Eligible SonicWALL or Eligible Competitive Product must be (i) currently registered with the manufacturer, and (ii) listed in the Eligible Product Matrix below.

In all cases, both customers and resellers are advised to consult the Eligible Product Matrices for each product line prior to completing any purchase. End customer contact information must be provided at the time of registration regardless of which party (i.e., the end customer or reseller) is completing the registration process.

SonicWALL reserves the right to validate legal ownership (e.g., by requiring a receipt or invoice showing proof of ownership).

Definitions

For purposes of Secure Upgrade Plus, the following definitions apply:

- *Eligible SonicWALL Product* means the SonicWALL product the Owner has agreed to replace and remove from service and is listed in the Eligible Product Matrix below.
- *Eligible Competitive Product* means the competitive manufacturer's product that the Owner has agreed to replace and remove from service and is listed in the Eligible Product Matrix below.
- *Replacement Product* means (i) the SonicWALL appliance that replaces the Eligible Product, (ii) is listed in the Eligible Product Matrix below and (iii) is purchased through Secure Upgrade Plus.
- *Owner* means the person who has legal ownership of the Eligible SonicWALL or Eligible Competitive Product.
- *Registration Date* means the day the Owner registers the Replacement Product with a valid account on www.MySonicWALL.com.

SonicWALL Appliance Replacements – Eligible SonicWALL Product Matrix

The Eligible SonicWALL Products and associated Replacement Products for Secure Upgrade Plus are as follows:

Data Back-up and Recovery Appliances

Approved CDP Upgrade Appliances - Cross-reference Guide

Eligible Legacy CDP Appliances	Replacement Products
1440i	CDP 110, CDP 210
2440i	CDP 210, CDP 5040
3440i	CDP 5040, CDP 6080
4440i	CDP 6080

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Secure Remote Access Appliances

Approved SSL VPN / SRA Upgrade Appliances - Cross-reference Guide

Eligible/Legacy SSL VPN Appliances	Replacement Product
SSL VPN 200 and SSL VPN 2000	SRA 4200

Network Security Appliances

Approved UTM Upgrade Appliances - Cross-reference Guide

Eligible Legacy UTM Appliances	Replacement Products
TZ 150, TZ 150W	TZ 200 Series
TZ 170, TZ 170W	TZ 210 Series
TZ 170 SP, TZ 170 SPW	NSA 240
TZ 180, TZ 180W	
TZ 190, TZ 190W	
PRO 100	
SOHO, SOHO2, SOHO3	
SOHO TZW	
SOHO Telecommuter	
SonicWALL DMZ	
XPRS, XPRS2	
SonicWALL Plus	
TELE, TELE2, TELE3, TELE3 SP	
PRO, PRO 200, PRO 230, PRO 1260, PRO 2040	NSA 240 NSA 2400 NSA 2400MX NSA 3500
PRO-VX, PRO 300, PRO 330, PRO 3060, PRO 4060 GX250	NSA 3500 NSA 4500
PRO 4060, PRO 4100, PRO 5060c, PRO 5060f GX650	NSA 4500 NSA E5500 NSA E6500 NSA E7500

Email Security Appliances

Approved Email Security Upgrade Appliances - Cross-reference Guide

Eligible Legacy Email Security Appliances	Replacement Products
ESA 200	
ESA 300*	ESA 3300, ESA 4300 or Virtual Appliance
ESA 400	
ESA 500*	
ESA 6000*	ESA 4300, ESA ES8300 or Virtual Appliance
ESA 8000	ESA ES8300 or Virtual Appliance

*ESA 300, ESA 500 and ESA 6000 will be a part of the program after the existing inventory is depleted and no longer offered in the price list.

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SonicWALL Service Transfers

The following service and license subscriptions will be transferred from the Eligible Sonicwall Product to the corresponding Replacement Product pursuant to Secure Upgrade Plus:

- Comprehensive Gateway Security Suite (CGSS)
- Anit-Virus Services (all versions)
- Licenses for VPN Client
- ViewPoint licenses
- Other applicable Service and Support licenses
 - Dynamic Support 24x7 for SSL VPN
 - Dynamic Support 24x7 for CDP
 - Email Protection with Dynamic Support for Email Security

Term subscription licenses will be transferred and continue on the Replacement Product for the remaining term. Purchased service and support licenses will be transferred for the remaining term of such service. Outstanding warranty or firmware upgrade terms (including but not limited to "free firmware for life") are not transferable.

The Owner must identify an Eligible SonicWALL Product before the Owner can register the Replacement Product. Once the Replacement Product has been registered, the user must transfer services from the Eligible SonicWALL Product to the Replacement Product within sixty (60) days. The Eligible SonicWALL Product will be removed from www.MySonicWALL.com at the time that the services are transferred to the Replacement Product. If the services are not transferred within sixty (60) days SonicWALL will automatically transfer such services after such time period. The Eligible SonicWALL Product will be deactivated and may not be re-registered, updated, supported, returned or upgraded.

The subscription services which are included with the applicable Replacement Product SKU purchased will be activated upon the Registration Date.

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Competitive Appliance Replacements - Eligible Competitive Product Matrix

The Eligible Competitive Product and associated Replacement Product for Secure Upgrade Plus are as follows:

Network Security Appliances

Approved UTM Competitive Trade-up Appliances - Cross-reference Guide

SonicWALL Appliance	WatchGuard	Cisco	Check Point	Fortinet	Symantec	Juniper
TZ 200, TZ 210 or NSA 240	X-Edge Series X-Edge eSeries SOHO6 Series	PIX 501, PIX 506, ASA 5505	Safe@Office Series, UTM-1 Edge Series	FortiGate 30B Series, FortiGate 50B Series, FortiGate 60B Series, FortiGate 80C Series	SGS 400 Series	NetScreen 5GT Series SSG-5 Series SSG-20 Series
NSA 2400 or NSA 2400MX	X550e, X750e, X700, X500	ASA 5510		FG100A, FG 200A, FG 300A		NS-25
NSA 3500	X1250e, X1000, X1000e	PIX 506, ASA 5510		FG400	SGS 5620	NS 50, SSG-140
NSA 4500	X5500e, X2500e, X5000	PIX 515, ASA 5520, ASA 5540	UTM-1 450	FG500, FG200	SGS 5620	NS-204,SSG-320
NSA E5500	X6500e, X6000	PIX 535, ASA 5540, ASA 5550	UTM-1 1050	FG 300, FG 400, FG 800	SGS 5640	NS-208, NS-500, SSG-520
NSA E6500	X8500e, X8000	ASA 5540, ASA 5550	UTM-1 2050	FG 3000, FG 4000, FG 4010	SGS 5660	NS-1000, SSG-520
NSA E7500	X8500e-F	ASA 5540, ASA 5550	FW-1 NG, VPN-1 NG	3016B, FG 3810A		ISG 1000/2000

Note: Other eligible vendors include: Astaro, Phion, Netasq, Arkoon, Cyberoam, Clavister, Internet Security Systems (IBM), Secure

Data Back-up and Recovery Appliances

Approved CDP Competitive Trade-up Appliances - Cross-reference Guide

SonicWALL Appliance	Competitive Displacement = Backup Software + Tape Device	
	Target backup software	Target Tape Device
CDP 110, CDP 210	CA ARCserve Backup EMC NetWorker EMC Retrospect IBM Tivoli Storage Manager Symantec Backup Exec BakBone NetVault Commvault Galaxy HP Data Protector Express Tolis Group GRU Yosemite Backup	"Direct-Attached Backup" using a stand-alone tape device including LTO, SDLT, DLT, DAT, AIT, VSA, and SLR technologies. It is a tape drive directly connected to a server via SAS, SCSI, USB or IDE interface
CDP 5040, CDP 6080	CA ARCserve Backup EMC NetWorker EMC Retrospect IBM Tivoli Storage Manager Symantec Backup Exec BakBone NetVault Commvault Galaxy HP Data Protector Express Tolis Group GRU Yosemite Backup	"Network Backup" using a Tape Loader or Tape Library including LTO, SLDT, DLT, and DAT technologies. It is a tape system directly connected to the dedicated Backup Server via SAS, Fiber Channel, or SCSI interface. The Backup Server is connected to a local network to perform LAN-based backups.

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Email Security Appliances

Approved Email Security Competitive Trade-up Appliances - Cross-reference Guide

SonicWALL Appliance	Any competitor appliance (hardware or virtual), software or service
ESA 3300 or ESA 4300	1 to 1,000 user Barracuda, Cisco IronPort, Symantec BrightMail, Proofpoint, MX Logic, Postini, FortiMail, Astaro, Eleven, MailFrontier.
ESA 4300 or ESA ES 8300	1,000 to 5,000 user Barracuda, Cisco IronPort, Symantec BrightMail, Proofpoint, MX Logic, Postini, FortiMail, Astaro, Eleven, MailFrontier.
ESA ES 8300	1,000 to 5,000 user Barracuda, Cisco IronPort, Symantec BrightMail, Proofpoint, MX

Note: Only dedicated competitive anti-spam products/services are eligible. An RBL list or anti-spam service which is a partial implementation does not qualify.

Secure Remote Access Appliances

Approved Remote Access Competitive Trade-up Appliances - Cross-reference Guide

SonicWALL Appliance	Juniper	Cisco	Citrix	Barracuda	WatchGuard
SRA 4200	SA700	ASA 5505	CAG 2010	Model 280, Model 380	SSL 500
SRA EX-750	SA700, SA2500	ASA 5505	CAG 2010	Model 480, Model 680	SSL 1000
SRA EX6000	SA2500, SA4500	ASA 5510, ASA 5520	CAG 7000, CAG 9000		
SRA EX7000	SA4500, SA6500	ASA 5550, ASA 5580	CAG 9000, CAG 10000		

Note: Other eligible vendors include: F5, Portwise, Microsoft, AEP Netilla

Purchase and registration of the Eligible Competitive Product requires six (6) months prior ownership of an Eligible Competitive Product. As a condition of this program, the Owner agrees that he/she will dispose of the Eligible Competitive Product within sixty (60) days of the Registration Date. If proof of ownership of the Eligible Competitive Product is not available within fifteen (15) days upon written request from SonicWALL or if the Eligible Competitive Product is not disposed of within sixty (60) days of Registration Date of the Replacement Product SonicWALL reserves the right to terminate the services applicable to the Replacement Product SKU.

In order to register the Replacement Product, the Owner must provide current contact details (i.e., contact person's name, e-mail address, business phone number, organization name, and physical address) and certify that all responses in the required fields of the Competitive Replacement Form are true and correct.

To qualify for the applicable Customer Loyalty Bundle, the Owner must participate in Secure Upgrade Plus

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Important Notice and Disclaimer

In all cases, end-users and Resellers should consult the Eligible Product Matrices for each product line in advance of any purchase. SonicWALL reserves the right to either deny or adjust entitlements to reflect any misrepresentation of eligibility. SonicWALL reserves the right to make changes to Secure Upgrade Plus and the applicable Customer Loyalty Bundle at any time without notice.